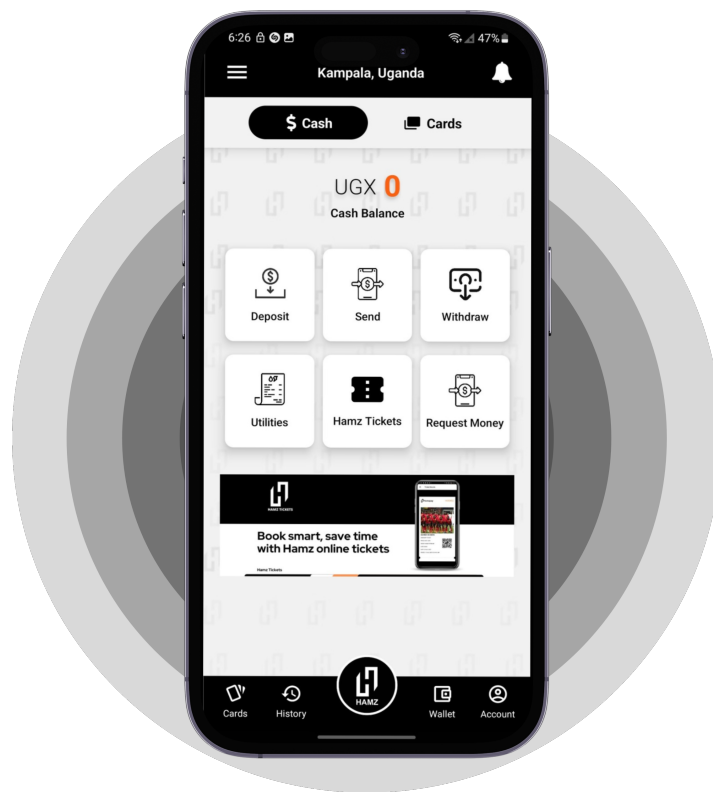


# Hamzpay – Quick start Guide (App)

v. 2024-2

Hamz ICT Department

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## Introduction

**HAMZPAY** is a revolutionary fintech app that simplifies financial transactions. With instant transfers, cross-border transfers, hassle-free currency exchange, and bulk payment capabilities. **HAMZPAY** offers a seamless and secure way to manage your finances anytime anywhere. Whether you're splitting a bill or running a global business, **HAMZPAY** provides the convenience and efficiency you need. We are leading the charge towards a digitally connected financial world. Experience the future of money today.

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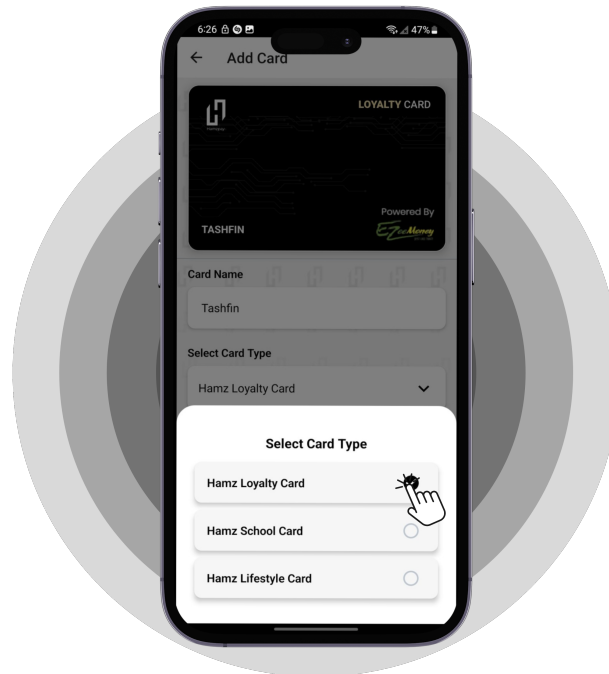
# 1 Overview to HAMZPAY

In today's fast-paced digital world, the days of relying on pen and paper, or traveling long distances to send or receive money, are behind us. Now, transferring funds is as easy as sending a 'Hello!' message, thanks to advancements in technology. Global mobile money transfers have become instant, allowing users to engage in financial transactions across borders with unprecedented ease.

HAMZPAY is at the forefront of this transformation. HAMZPAY enables seamless and instant money transfers between accounts, creating a vision for a future where business and personal financial operations are digitally inclusive and globally connected. HAMZPAY allows users to exchange funds effortlessly across borders, empowering them to make transactions without the need for currency exchanges or visits to physical outlets.

Whether transferring funds to neighboring countries or conducting bulk payments, HAMZPAY guarantees flexibility, security, and convenience, ensuring that users can manage their financial activities in real time, anywhere in the world.

Our platform is engineered to create an ecosystem where users can send and receive money across countries, bypassing the traditional barriers of currency exchange and geographical limitations. With HAMZPAY, the future of global finance is here—streamlined, secure, and instantly accessible at your fingertips.



## 2 Getting Started With Hamzpay

### 2.1 App Start-up

Download the App:

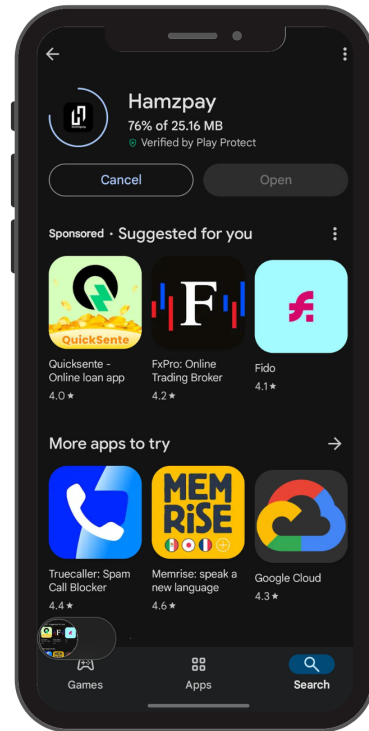
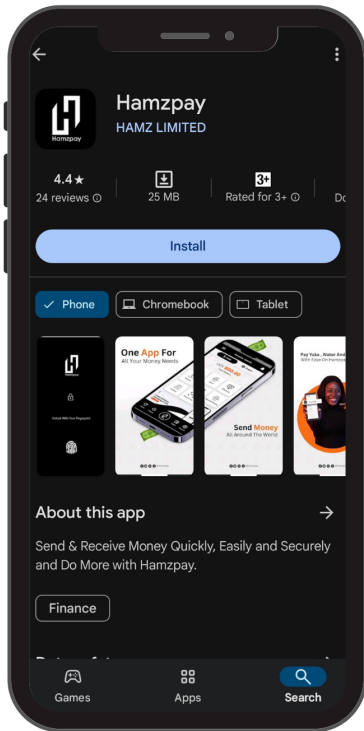
1. **Visit the Application Store:** Visit any device's application store (Google Play for Android or App Store for iOS) and search for the app by name (Hamzpay).
2. **Download Process:** Once the app is located, click the "Install" or "Get" button, initiating the download. The app is then installed on their device automatically.
3. **First Launch:** Upon downloading the application, click open to launch it for the first time on your device.

■ Then Get Started with your New App!

In case you fail to open it in the application store. Here's how to find and open your New App:

1. Look for the app icon on your home screen or in your app drawer.
2. Can't see it? No worries! Just tap on your device's search bar.
3. Type the app's name in the search bar.
4. Once you spot the app icon, simply tap it to launch.

■ And Get Started with your New App!



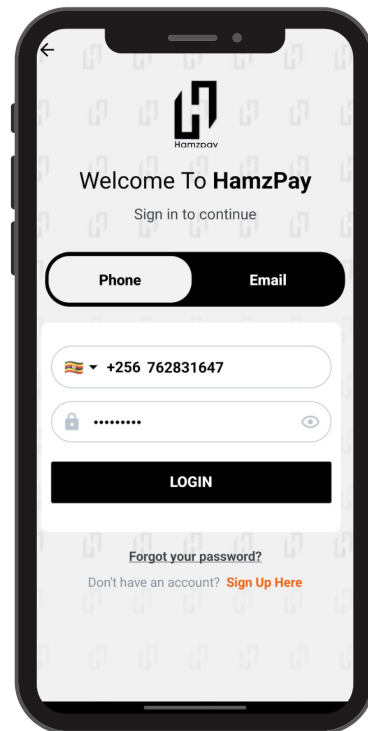
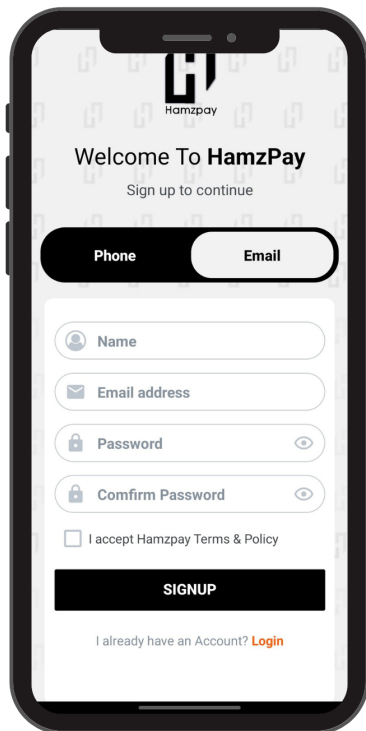
## 2.2 Sign Up with Personal Information

Welcome to your new app! Let's get you set up in just a few taps:



### 1. Create Your Account.

- (a) Enter your name.
- (b) Enter your Email or Phone number. (e.g +256 742789658)
- (c) Create a strong password. (we'll help you make it uncrackable)
- (d) Read through our Terms & Policies. Check the box if agreed.
- (e) Then Hit SignUp.

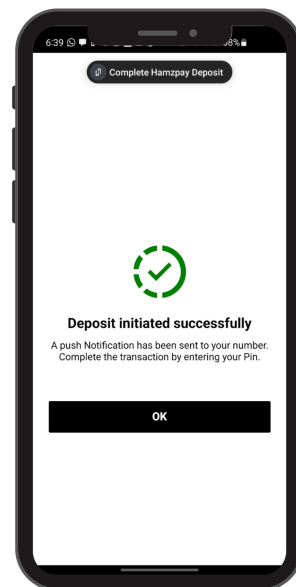
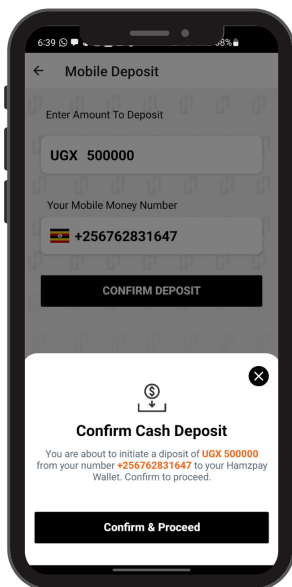
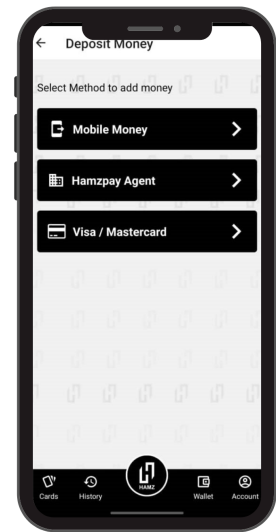


## 2.3 Understanding the App's Features

### 2.3.1 How To Top Your Hamzpay Wallet

Need to top up your wallet? It's super easy:

1. Once you're logged into your account, locate and tap the "Deposit" option on the home screen.
2. Select your payment method either Mobile Money, Hamzpay Agent, or Visa/ Mastercard.
3. You will be prompted to enter the amount of money you wish to deposit into your HAMZPAY wallet. Type in how much you want to add and tap the "Confirm Deposit" button to proceed.
4. Hit Confirm & Proceed to initiate the deposit.
5. After confirming, you'll receive a Mobile Money request on your phone. Follow the instructions on your mobile device to approve the transaction.
6. Once you approve the request, HAMZPAY will instantly transfer the specified amount from your Mobile Money account to your HAMZPAY wallet.



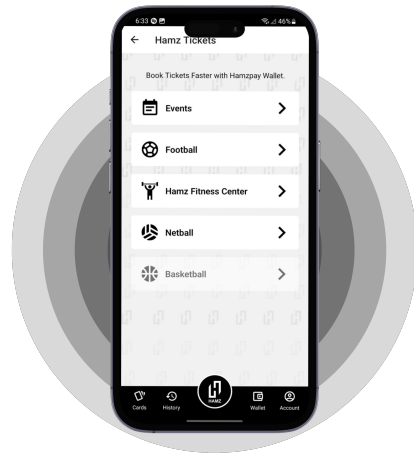
7. Once the funds are in your HAMZ PAY wallet, you can send money to anyone for free! Select the “Send Money” option, choose the recipient, and complete the transfer with zero fees.



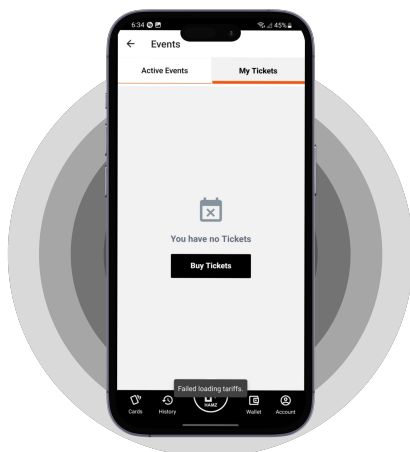
### 2.3.2 How To Buy A Ticket

Need to buy a ticket Using Hamz? It's super easy:

1. Once you're logged into your account, locate the "Hamz Tickets" option on the home screen.
2. Tap on "Hamz Tickets" from the menu. This feature allows you to purchase tickets for events, transport, or services directly through the app.



3. Browse Available Tickets: View the available ticket options for events or services. Select the ticket you wish to purchase.
4. Enter Ticket Details: For events, you will be prompted to select the number of tickets and choose seating preferences.

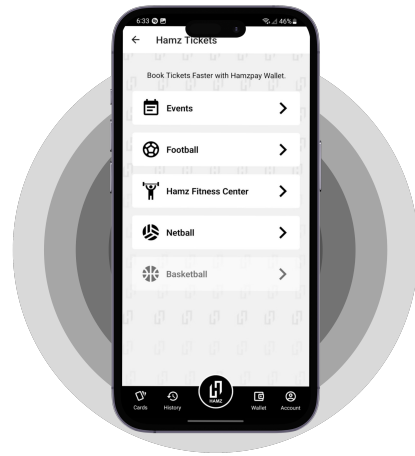
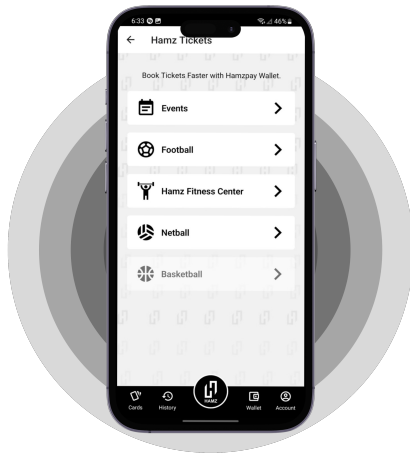


5. Confirm Payment: Once you've selected your tickets, confirm the payment amount and proceed with the purchase. The cost will be deducted from your HAMZPAY wallet.
6. Receive Your Ticket: After the payment is successful, you will receive an e-ticket or confirmation of purchase within the app. You can access and show this ticket at the event or service location.

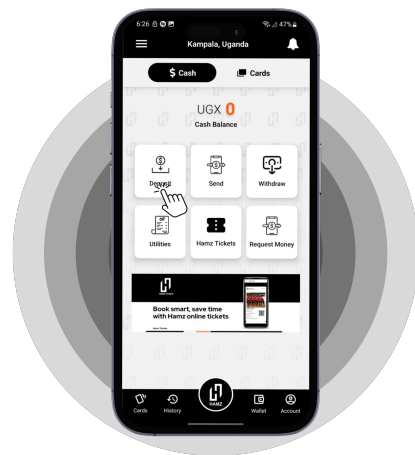
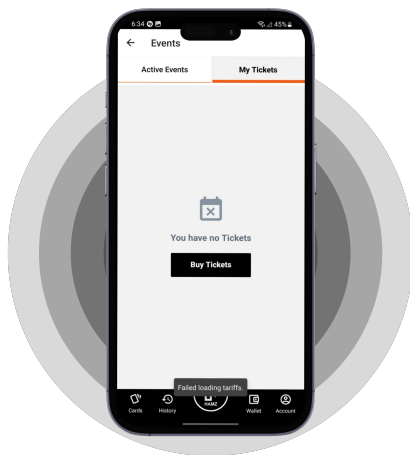
### 2.3.3 How To Pay For Gym Subscription

Need to pay for Gym Subscription? Don't worry:

1. Log into your account, locate the "Hamz Tickets" option on the home screen.
2. Tap on "Hamz Tickets" from the menu to purchase tickets for events, transport, or services directly through the app.



3. Browse Available Tickets: View the available ticket options for your subscriptions. (Daily, Weekly, or Monthly)
4. Enter Details: For subscription, you will be prompted to fill in your personal details (Name, Sex, and Phone Number).



5. Confirm Payment: Once you've filled in your details, confirm the payment amount and proceed with the purchase. The cost will be deducted from your HAMZPAY wallet.
6. Receive Your Ticket: After the payment is successful, you will receive an e-ticket or confirmation of purchase within the app. You can access and show this ticket at the event or service location.

### 2.3.4 Sending Money

#### 1. Using the HamzPay Wallet

- (a) **Enter Wallet ID or Scan Wallet ID:** You can manually enter the recipient's Wallet ID, or use the app to scan their Wallet ID from your contacts. (HamzPay scans your phone book for contacts that also use the app.)
- (b) **Enter the Amount:** Input the amount of money you wish to send.
- (c) **Confirm & Send:** Review the details and press "Send" to complete the transaction.

#### 2. Sending Money via a Hamz Agent

- (a) **Visit a Hamz Agent:** Walk up to any Hamz agent and provide the necessary information, such as your wallet ID and the amount to be sent.
- (b) **Complete the Transaction:** The agent will process the transaction for you.

#### 3. Sending Money to Other Systems

##### (a) To a Mobile Money Number

- i. **Input Name & Phone Number:** Enter the name and the mobile money number of the recipient.
- ii. **Enter Amount:** Input the amount to be sent.
- iii. **Send:** Confirm the details and press "Send" to complete the transaction.

##### (b) To a Bank

- i. **Enter Bank Account Details:** Input the recipient's account number.
- ii. **Enter the Amount:** Specify the amount of money to be sent.
- iii. **Complete Necessary Details:** Provide any required approval details such as transaction references or PIN.
- iv. **Confirm & Send:** Review all details and press "Send" to transfer the funds.

#### 4. Withdrawing Money from the HamzPay Wallet

##### (a) Requesting Money

- i. **Enter Wallet ID or Scan to Request Money:** Input the wallet ID from whom you are requesting money.
- ii. **Enter Amount:** Specify the amount of money you're requesting.
- iii. **State a Reason:** Optionally, enter a reason for the request.
- iv. **Send the Request:** The request will be sent to the other user for approval.

#### 5. Utilities

##### (a) Pay Bills

- i. **NWSC (National Water and Sewerage Corporation)**
  - A. **Select Your Area:** Choose the region or area where your water meter is registered.
  - B. **Enter Your Account Number:** Input your NWSC account number.
  - C. **Enter Payment Amount:** Specify the amount you wish to pay.

- ii. YAKA (Electricity)
    - A. Enter YAKA Meter Number: Input the unique meter number for your electricity.
    - B. Enter Amount: Specify how much you are paying for electricity.
    - C. Phone Number for Token: Enter the phone number where you wish to receive your YAKA token.
    - D. Complete Payment: Confirm and finalize the transaction.
  - iii. URA (Uganda Revenue Authority)
    - A. Enter PRN/PTN Number: Input your URA Payment Registration Number (PRN) or Payment Transaction Number (PTN).
    - B. Complete Payment: Confirm the amount and submit the payment.
  - iv. PAY TV
    - A. Select Cable Provider: Choose your Pay TV service provider (e.g., DSTV, GoTV).
    - B. Select Package: Choose the package you wish to pay for.
    - C. Enter Amount: Specify the payment amount.
    - D. Complete Payment: Review and finalize the transaction.
- (b) Buy Airtime
- i. Select Network Provider: Choose the network provider (e.g., MTN, Airtel).
  - ii. Enter Amount: Input the amount of airtime to purchase.
  - iii. Enter Phone Number: Specify the phone number to receive the airtime.
  - iv. Confirm Purchase: Press "Buy Now" and enter your PIN to authorize the transaction.
- (c) Buy Data
- i. Select Network Provider: Choose the network provider for the data bundle.
  - ii. Choose Data Bundle: Select the desired data bundle package.
  - iii. Enter Phone Number: Input the phone number to receive the data.
  - iv. Confirm Purchase: Press "Buy Now" and input your PIN to confirm.
- (d) Hamz Tickets
- i. Select Event or Service: Browse and choose available tickets for events or services.
  - ii. Complete Payment: Follow the instructions to confirm your ticket purchase.
- (e) Pay School Fees
- i. Select School: Choose the educational institution from the list.
  - ii. Enter Student Details: Input the student ID and other required details.
  - iii. Complete Payment: Confirm the amount and pay the fees.
6. Creating or Updating a Profile
- (a) Add or Update Profile Picture: Choose or take a new photo for your profile.
  - (b) Save Changes: Confirm any updates to your profile.